

# Privileged Choice® Flex

Long Term Care Insurance



## What Is Long Term Care?

Long term care (LTC) is the assistance or supervision you may need when you are not able to do some of the basic activities of daily living (ADL) – bathing, dressing, eating, continence, toileting and transferring. Others may need help because of mental deterioration called severe cognitive impairment that can be caused by Alzheimer's Disease, other mental illness or brain disorders.

A need for long term care may result from:

- Accidents
- Illness
- Advanced aging
- Strokes
- Other chronic conditions

Long term care can be received at home, in the community or in a nursing or assisted living facility. You may qualify for long term care insurance benefits if you can't perform two ADLs by yourself for at least 90 days or require substantial supervision if you suffer from a severe cognitive impairment.



## Why Consider Long Term Care Insurance?

Have you thought about the consequences a long term care event could have on you and your family? If you aren't protected, how would that affect your retirement plans and your family?

### **Long Term Care Insurance Can Help You Gain Control**

Long term care insurance can be a practical and more affordable way to help pay the high costs of long term care services. It may also help you:

- Maintain your independence so that you don't become a burden on your family.
- Maintain control over how you spend your savings.
- Have more choice in who provides your care and where you receive it.

## What Is Your Plan?

Some people believe they can self-insure by allocating personal savings for long term care. Once you do the math, however, you'll see that long term care insurance coverage may be the better option.

### Self-Insurance

Let's assume you have 20 years to save for long term care needs and you set aside about **\$3,350** for that purpose each year. Assuming an after tax return of **5%**, in 20 years you will have accumulated approximately **\$116,300**<sup>1</sup> to use for long term care expenses. That may seem like enough money, but with the national median cost of care for a private room in a nursing home projected to be **\$215,000** annually<sup>2</sup> in 20 years, you might not be as prepared as you think.

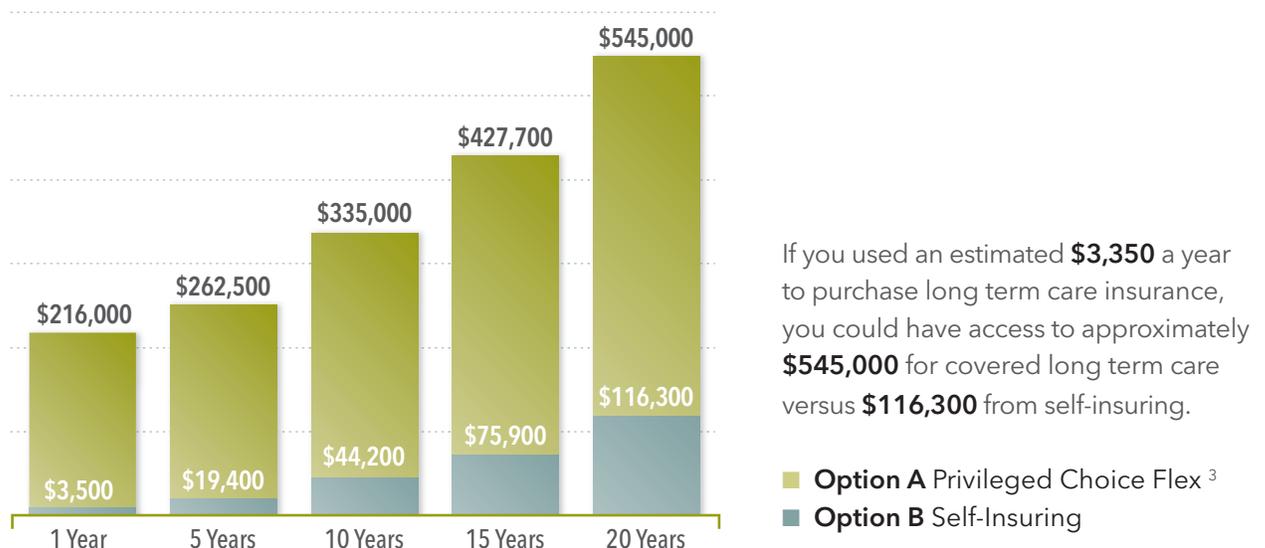
### Potential Cost of Care

Using a two-year stay in a nursing home as an example, you could be looking at a cost of more than **\$430,000**. The cost of care at home can sometimes be as much as facility care depending on the level and amount of care needed.

### Cost of Waiting

Since premiums are, in part, based on your age and health, premium costs are generally lower for younger purchasers.

## Long Term Care Insurance Coverage vs. Self-Insuring



<sup>1</sup> Assumes \$3,350 per year grows at 5% annually, net of taxes.

<sup>2</sup> Genworth 2012 Cost of Care Survey, conducted by CareScout®, April 2012.

<sup>3</sup> For representative purposes, assumes the approximate premium for issue age 60, single, with a four-year benefit multiplier from Genworth Life Insurance Company, \$4,500 monthly maximum, 90-day elimination period, 5% compound inflation, 100% Nursing Home and Assisted Living Facility care, 100% Home Care coverage, and no claims incurred for 20 years. All values are rounded to the nearest 100. Assumes premiums do not change over the life of the policy. Actual premiums will vary and premium rates are not guaranteed.

# Why Genworth Life Insurance Company?

Choosing a long term care insurance company is an important decision. After all, your family's future may be affected by your selection. You need a reputable company with a range of flexible insurance products. That company is Genworth Life Insurance Company (Genworth Life).

## Long Term Care Insurance Experience and Expertise

- There is no substitute for experience. Genworth Life helped pioneer long term care insurance in **1974**.
- Today we insure more than **1,000,000<sup>4</sup>** people who benefit from our knowledge and expertise.
- For over **35 years**, we have been servicing long term care insurance policies.
- We have paid more than **\$9.1 billion** in LTC insurance claims.<sup>4</sup>
- **#1** in Individual Long Term Care Insurance Policies In Force.<sup>5</sup>
- **#1** in Individual Long Term Care Insurance Total Policyholders.<sup>5</sup>
- We provide extensive information on the costs of long term care. To access information for the cost of care in your area, visit [genworth.com/costofcare](http://genworth.com/costofcare).



<sup>4</sup> As of 12/31/12

<sup>5</sup> 2011 LIMRA Individual Long Term Care Report. Based on Genworth companies' share of in force lives.

## Privileged Choice® **Flex**

Put the power of choice in your hands with Privileged Choice Flex from Genworth Life. This unique long term care insurance product allows you the flexibility to customize a long term care insurance policy that fits your wants, needs and a range of budgets.

Throughout this brochure, you will find the Flex icon.

It indicates places where flexible options are available to customize your plan.



# Choice Is a Wonderful Thing

Privileged Choice Flex gives you more choices to customize your care with home, community and facility options.



Being able to make decisions about where you receive care is important. Many people in need of care may feel most comfortable right at home, near loved ones and familiar surroundings. Others may prefer a more social environment, such as an adult day care program. And some may require the

advanced care provided in nursing or assisted living facilities (including dedicated Alzheimer's facilities).

In the event you relocate your coverage is portable.

Privileged Choice Flex gives you the power of choice to decide.

# Home and Community Care

Comprehensive coverage is provided for covered services received at home and in the community.

## Home and Community Care Benefit

This benefit can help reimburse you for a variety of long term care services up to the monthly or daily maximum you choose.

### Home Health or Personal Care Services

Help with personal hygiene, simple health care tasks, activities of daily living and managing medications.

**Nurse and Therapist Services** Nurse and Therapist Services mean health care services provided in your home by a nurse, or a licensed physical, occupational, respiratory, or speech therapist.

**Adult Day Care** Is a program of social and health-related services provided during the day in a community group setting outside your home.

**Homemaker and Chore Care** Assist with meal planning and preparation, doing laundry and light housecleaning, such as vacuuming or washing dishes; provide minor household repairs related to your safety while you live in your home.

We reimburse for professional and informal caregivers such as friends or neighbors. We do not require informal caregivers to be from an agency, and can be provided independent of other long term care services.

## HOME AND COMMUNITY CARE BENEFIT OPTIONS

- 100% coverage
- 50% coverage

These coverage percentages are based on coverage up to your monthly or daily maximum.<sup>6</sup>

## Home Assistance Benefit

This benefit provides a maximum lifetime reimbursement up to three times the monthly maximum or 90 times the daily maximum for the following services:

**Caregiver Training** Train an informal, unpaid caregiver (such as a person you live with, a friend or relative) to help care for you at home.

### Emergency Medical Response Systems

Covers the installation and ongoing monitoring fees for any type of medical alert system.

### Home Modifications, Assistive Devices

**and Supportive Equipment** May cover the purchase or rental and installation of items such as a ramp, a stair lift, grab bars or other supportive equipment.

<sup>6</sup> The daily and monthly maximums relate to the corresponding Nursing Facility Maximum you select.

# Facility Care

If the best place to receive care is not in your home, we offer flexible options for facility care.

Privileged Choice Flex will pay for covered expenses incurred for room and board and care services in these facilities:

**Nursing Facility** A Nursing Facility is a licensed facility engaged in continual nursing care.

Privileged Choice Flex provides Nursing Facility coverage up to 100% of the monthly or daily maximum you select.

**Assisted Living Facility** A facility that provides continual assisted living care.

**Bed Reservation** This benefit pays to reserve your room or bed for any reason while you are temporarily absent from your stay in a covered facility. This can include time spent celebrating a holiday, visiting your family or temporarily entering a hospital. If you are charged a fee to reserve your accommodations in the facility, we will reimburse you for up to 60 days per calendar year for the life of your policy.



## ASSISTED LIVING FACILITY BENEFIT OPTIONS

- 100% coverage
- 50% coverage

These coverage percentages are based on coverage up to your monthly or daily maximum.



# We Care

We strive to give customers the individual attention they deserve. We are there when people need us most. Our personal touch accentuates everything we do.

## Privileged Care® Coordination

### Helping You

Privileged Care Coordination Services can assist you in planning your long term care services when you require covered care. You can work with a Privileged Care Coordination Team that includes a licensed health care practitioner.

The Privileged Care Coordination Team Can:

- Conduct assessments of your functional and cognitive capabilities and personal need for care and services.
- Work with you to identify the specific services and care providers required to meet your needs.
- Develop and suggest initial and subsequent Plans of Care to assist you in meeting your needs.
- Provide the initial and ongoing eligibility certifications.

- Assist you in completing initial claim forms.
- Monitor your care needs on an ongoing basis to help you receive appropriate care while you are chronically ill.

Whether you choose to use this service or not is up to you. Genworth Life pays for the costs of these services, and your available benefits are not reduced by these payments.

The final choice of care providers is up to you. If you want to change covered providers at any time, for any reason, you may do so.

Everyone approaches caregiving a bit differently, and each care situation is unique. We offer you access to care support professionals who can help ease your mind in a time of stress and uncertainty.



## Caregiver Support Services

### Helping Your Family

CareScout® provides **information and referral services** that help you find and coordinate high-quality, cost-effective in-home or facility care for your loved ones even if they do not have long term care coverage.<sup>7</sup>

Conveniently research options online with a national database of more than 90,000 care providers or work with your own dedicated Care Advocate over the phone.

You have access to a dedicated Care Advocate who will evaluate your loved one's situation over the phone and research the capabilities, availability and rates of local care providers—which may save you time and money.

An in-person evaluation by a registered nurse is also available for an additional fee.

## Wellness



We have joined forces with Mayo Clinic, one of the most trusted brands in health care, to offer Live+Well, a ground breaking wellness program available to new long term care insurance policyholders.<sup>8</sup> Through Live+Well, we are committed to helping you live a long and independent life.

Participating in the Live+Well program will provide you access to:

- A wide range of Mayo Clinic's premier educational information.
- Tools and services that can help foster your lifelong health and wellness.
- Personalized health resources.
- A confidential, secure interactive online experience.

Should you need more comprehensive support, you'll also have access to health coaching programs to help you meet your ongoing health and wellness goals, as well as a 24-hour nurse line for more immediate needs.

<sup>7</sup> CareScout is a Genworth Financial business that provides professional elder care related support activities.

<sup>8</sup> Live+Well is a wellness program. It is not an insurance benefit. In WA and VA, Live+Well is not part of the policy, and may be discontinued at any time.

## Core 4<sup>SM</sup>

Now that you have learned how Privileged Choice Flex can give you more control over where and how you receive care, let's look at four core decisions needed to start customizing your plan.

### 1 Benefit Payments

Determine the benefit amount you want for covered long term care expenses. You can choose to have benefits reimbursed for monthly or daily long term care expenses. Benefit payment limits are referred to as monthly or daily maximums.

### 2 Benefit Multiplier

Select a benefit multiplier. The benefit multiplier is a factor based on time (months or days) used to calculate your initial Coverage Maximum, also known as your total pool of money.

#### Example

$$\begin{array}{rcl} \$5,000 & \times & 48 \text{ Months} \\ \text{Monthly} & \times & \text{Benefit} \\ \text{Maximum} & & \text{Multiplier} \end{array} = \begin{array}{r} \$240,000 \\ \text{Pool of Money} \end{array}$$

In this example, the policyholder has **\$240,000** available to be used to reimburse covered long term care expenses.<sup>9</sup>

**If benefit payments are less than your monthly or daily maximum, benefits will last until your pool of money is exhausted.**

### 3 Elimination Period

Choose an Elimination Period. An Elimination Period is similar to a deductible. When you need long term care, it is the time period during which you must pay for your own care without being reimbursed under the policy.

#### BENEFIT PAYMENT OPTIONS

- **Monthly Maximum** The maximum benefit available to pay for covered services received in a month. \$1,500 to \$12,000 in \$100 increments.
- **Daily Maximum** The maximum benefit available to pay for covered services received in a day. \$50 to \$400 in \$5 increments.

#### BENEFIT MULTIPLIER OPTIONS

- **Months** 24, 36, 48, 60, 72, 96 or 120
- **Days** 730, 1095, 1460, 1825, 2190, 2920 or 3650

#### ELIMINATION PERIOD OPTIONS

- **Service Day Elimination Period** is based on days you receive covered long term care services. You can choose from **30, 90, 180 or 365** days.
- **Calendar Day Elimination Period** begins with the first day you receive a covered long term care service and counts each day thereafter. You can choose from **30, 90, 180 or 365** days.
- **1st-Day Home Care**<sup>10</sup> You can choose a Waiver of Home Care Elimination Period so that payment for covered Home and Community Care services can start immediately.

<sup>9</sup> Assumes policy is in force.

<sup>10</sup> If you choose this option, the days you receive Home and Community Care benefits will also count toward satisfying your Elimination Period for Facility Care.

## 4 Inflation Protection

Decide if you want inflation protection. Inflation protection helps the value of your coverage keep up with the rising cost of care, allowing for annual increases in your monthly or daily maximum and pool of money for as long as your coverage remains in force.

Compound or equal increases will be applied annually on each anniversary of your coverage effective date, depending on the inflation/benefit increase option you have chosen and **will not be reduced because of any claims paid.**



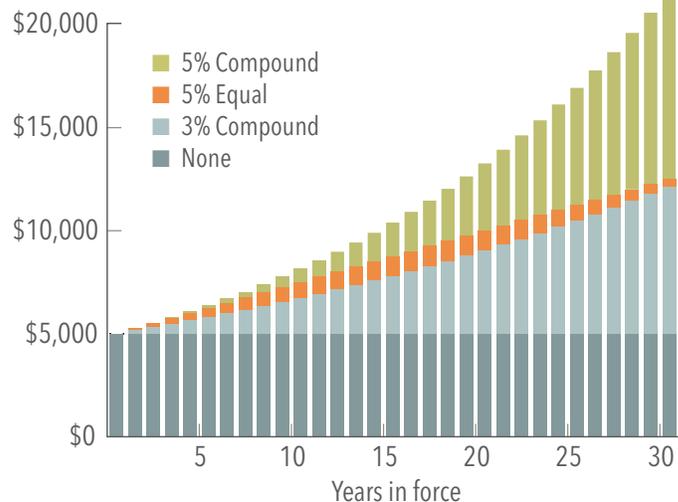
### INFLATION PROTECTION OPTIONS

- Compound Inflation Option** Your monthly or daily maximum and pool of money will increase each year by 3% or 5% of the previous year's amount.
- Equal Inflation Option** Your monthly or daily maximum and pool of money will increase each year by 5% of the original amount.
- Future Purchase Option (FPO)** The FPO provides an opportunity to increase your monthly or daily maximum and pool of money by 5% annualized on every 3rd anniversary of your coverage without medical underwriting, as long as you have not declined three consecutive offers.

Increases with the FPO option will not be available if you are chronically ill, on claim, or otherwise eligible for benefits.

- No Inflation Protection Option**

### Monthly Maximum



POOL OF MONEY	INITIAL COVERAGE	POLICY ANNIVERSARY		
		10th	20th	30th
5% Compound	360,000	586,402	955,187	1,555,899
5% Equal	360,000	540,000	720,000	900,000
3% Compound	360,000	483,810	650,200	873,815
None	360,000	360,000	360,000	360,000

The above charts are based on a \$5,000 monthly maximum, a 6 year benefit multiplier, and assumes the policy is in force and that no claims have been paid over the period illustrated. The charts show the effect of the benefit increase options on your pool of money. If you choose the Future Purchase Option, and accept each increase offer, your monthly or daily maximum and total pool of money will increase similar to the 5% compound option. Any time you decline an offer, these benefit amounts will not increase.

## Benefits for Couples<sup>11</sup>

**Shared Coverage** When this optional rider is purchased and both you and your spouse or partner apply for and are issued identical policies, both can share each other's pool of money.

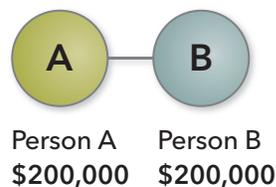
If one policyholder uses all of his or her pool of money, he or she can access the other's policy to continue receiving benefits.

The second policyholder is guaranteed to have access to at least 50% of his or her original coverage, even if the total shared pool of money has been depleted by the other.

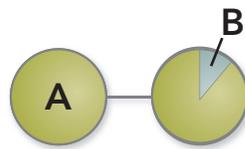
**In addition, if one policyholder qualifies for waiver of premium, neither will have to make premium payments to keep both policies in force.**

### How Shared Coverage Works

**\$400,000** total shared pool of money at time of initial purchase

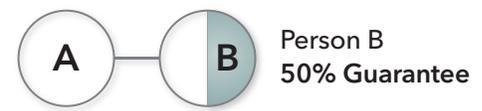


**Person A** uses all but **\$20,000** of both pools of money for covered long term care expenses.



**CLAIM EVENT**

**Person B** is guaranteed to have **\$100,000** for covered long term care expenses.



Even though **Person A** needed a majority of their shared pool of money, **Person B** is guaranteed to have access to at least **50%** of his or her original pool of money to pay for covered long term care services. This example assumes **Person B** has not incurred a claim.

<sup>11</sup> In Montana a "couple" means any two people who have resided together in the same permanent residence for the previous 12 months and intend to do so for the foreseeable future; share in a continuous relationship; are jointly responsible for each other's welfare and share basic living expenses; and, if related, are of the same generation. In some states couples may refer to partners in a civil union.

# Included Features and Benefits

## Benefits

**Alternate Care** Pays for additional care, services, equipment or other items that are not otherwise covered under another benefit. If you, your doctor and Genworth Life all agree, and the items are reflected in your Plan of Care, you will be reimbursed for their cost, up to a mutually agreed upon amount.

**Hospice Care** Provides palliative care to alleviate your physical and emotional discomforts, and is available in your home or in a licensed or certified facility if you become terminally ill. You do not need to satisfy an Elimination Period to receive this benefit.

**Respite Care** Give your primary unpaid caregiver in the home a temporary break. Home and Community Care and/or Facility Care expenses are reimbursed for the covered care you receive during this time. There is no Elimination Period requirement. Benefits become payable as of the first day you qualify. **Reimbursement is available for up to 30 days per calendar year.**

**International Coverage** If you receive covered care and support services in an Out-of-Country Nursing Facility, not located in the United States as defined in the policy, you will be reimbursed for those expenses, up to 50% of your monthly or daily maximum. In addition, the benefit includes covered care at home for up to 25% of your monthly or daily maximum each month for a maximum of 365 days.

International Coverage benefits will not be payable after four years from the onset of your first expense under this benefit. Premiums will not be waived, and no other policy benefits will apply while you are out of the country. If you return to the United States, the remainder of your Coverage Maximum will be available.

**Waiver of Premium** Waives premiums while you receive benefits for Home and Community Care, Nursing or Assisted Living Facility Care, Bed Reservation or Hospice Care.

**Contingent Nonforfeiture** This benefit gives you the right to reduce coverage or convert to limited paid-up benefits in the event of a substantial premium increase.

## Features

**Late Payment Protection** To help ensure that your policy doesn't lapse by mistake, you may designate another person for us to notify if we do not receive your premium payment on time.

**Protection Against Lapse Due to Impairment** If your policy lapses, we will provide a retroactive continuation of coverage if, within seven months after the lapse, we receive proof (acceptable to us) that you would have otherwise been eligible for benefits prior to lapse. In order to continue your coverage, you need to pay all past-due premiums.

## Additional Options

The following benefit options can enhance your policy and are available for an additional premium.

**Restoration Benefit** If you receive benefits and fully recover for 180 consecutive days, during which you are neither eligible for benefits nor receive covered care, we will increase your pool of money by the amount of benefits paid and not previously restored.

**Nonforfeiture Benefit** Provides limited protection if your policy lapses after this benefit has been in force for three consecutive years. This benefit provides you with a reduced, paid-up pool of money equal to the total of all the premiums you've paid for your coverage or an amount equal to one month (30 days) of your Nursing Facility benefit at the time your coverage lapses—whichever amount is greater.

**10-Year Refund of Premium Benefit** If you have been insured for at least 10 years, upon your death, (while the policy is still in force) we'll refund your premiums, minus any claims paid, to your designated beneficiary.

**Graded Refund of Premium Benefit** If you die before age 75, and your policy is in force, we'll refund a percentage of your premiums, minus any claims paid, to your designated beneficiary. The percentage depends upon your age at death. It starts at 100% and begins decreasing 10% each year after age 65, until at age 75, when the percentage reduces to zero.

The Graded Refund of Premium benefit is available only to applicants age 64 and younger.

**Transition Benefit** While satisfying the Elimination Period, this benefit provides a one time lump sum payment equal to either five times the daily maximum, or 20% of the monthly maximum. This benefit is not available if you have selected 1st-Day Home Care.

### Payment Options

To fit your budget and retirement plans, all plans offer flexible payment options. You can pay your premiums monthly, quarterly, semi-annually or annually.<sup>12</sup>

<sup>12</sup> Although premiums are calculated on an annual basis, premiums may be shown on a monthly, quarterly or semi-annual basis. Annual premiums may be paid in advance at the beginning of each coverage year. However, your premiums may be paid on a more frequent basis throughout your coverage year. If you pay your premiums more frequently than annually (e.g., monthly, quarterly or semi-annually), there will be additional charges that apply. The more frequent the premium payment mode, the more charges you will incur. For example, the total annual premium paid on a monthly basis will be more than the total annual premium paid on a quarterly basis. As a result, the total annual premiums paid will be higher for Monthly, Quarterly or Semi-Annual payment modes than if you paid premiums on an Annual mode. For more information, please refer to the Modal Premium Disclosure in your Policy or Certificate.



## Couples' Discounts

**Couples' Discount** If both you and your spouse or partner are eligible, and issued policies, each of you will receive a Couples

Discount. If both of you are eligible and apply, but only one is issued a policy, he or she will still receive a discount.

## We Want You To Know

### **Tax-qualified Long Term Care Insurance**

Privileged Choice Flex is intended to meet the requirements for federally tax-qualified long term care insurance. As such, it reimburses covered expenses for qualified long term care services under IRC Section 7702B(b).

As tax-qualified long term care insurance, your premiums may be deductible and the benefits you receive should not be considered

taxable income to you. For more information, consult with your attorney or tax advisor.

### **State Partnerships for Long Term Care**

Your state may recognize this coverage as qualified long term care insurance under a Long Term Care Partnership Program. If so, you will receive appropriate disclosures of the status of your coverage, and what it means to you.

**Guaranteed Renewability** Once you're insured, as long as you pay your premiums on time and do not exhaust your benefits, your coverage is guaranteed renewable and cannot be canceled except as may be provided by the Misstatement/Incontestability Provision.

**Premiums** While we have the right to increase premiums in the future, as stated in the policy, premiums may not be increased due to changes to your health status or age.

**30-Day Free Look** This gives you the opportunity to review your policy and, if you are not completely satisfied, return it within 30 days for a full refund.

**Exclusions and Limitations** After you qualify for benefits and satisfy the Elimination Period, charges for the care and services you receive are covered if they are consistent with your Plan of Care and received while your coverage is in effect. However, no benefits are paid for expenses incurred for:

- Care provided by a member of your immediate family (unless he or she is a regular employee of the organization providing the services, the organization receives payment for the services, and he or she receives no compensation other than the normal compensation for employees in his or her job category).
- Care for which no charge is normally made in the absence of insurance.
- Care that is provided by a Veterans Administration or Federal government facility, unless a valid charge is made to you or your estate.
- Care that is provided outside the United States, as defined in the policy unless specifically provided for by a benefit.

- Care needed as a result of illness, treatment or medical condition arising from:
  - War or any act of war, whether declared or not.
  - Attempted suicide or an intentionally self-inflicted injury.
- Alcoholism or an addiction to drugs or narcotics (except for an addiction to a prescription medication when administered in accordance with the advice of a physician).

**Non-Duplication** Benefits will be paid only for covered expenses that are in excess of the amount paid or payable under:

- Medicare (including amounts that would be reimbursable but for the application of a deductible or coinsurance amount).
- Except for Medicaid, any other Federal, state or other governmental health or long term care program or law including the Community Living Assistance Services and Supports Act (CLASS Act).

This non-duplication provision will not disqualify a covered expense from being used to satisfy any Elimination Period requirement.

**Other Coverage<sup>13</sup>** If you have other coverage that pays for long term care expenses, benefits that are otherwise payable to you will be reduced so that the combined benefits under all coverage do not exceed 100% of your actual expenses for covered care. Review the Outline of Coverage, and your policy, for state-specific details of the exclusions and limitations.

<sup>13</sup> This provision does not apply in Virginia.



## Genworth Life Insurance Company

### LONG TERM CARE INSURANCE

6620 West Broad Street

Richmond, VA 23230

Be sure to carefully review the policy for definitions and more details of its coverage and its features. The descriptions contained in this brochure are not intended to be a substitute for the policy. Policy terms and provisions will prevail.

This solicitation of insurance is for individual policy form series 7052 (7052SC, 7052VA, and 7052WY). An insurance agent/producer will contact you. Details about the benefits, costs, limitations and exclusions of these long term care insurance policies will be provided to you by a licensed insurance agent/producer.

All applications are subject to the underwriting requirements of Genworth Life Insurance Company. All guarantees are based on the claims paying ability of the issuing insurance company.



**Insurance and annuity products:**

- Are not deposits.
- Are not insured by the FDIC or any other federal government agency.
- May decrease in value.
- Are not guaranteed by a bank or its affiliates.